

EMERGENCY FINANCIAL ASSISTANCE

The Temporary and Extended Emergency Financial Assistance program is funded by local Metro Government dollars. The Emergency Financial Assistance program is designed to assist households that meet income and crisis criteria as defined in the policy. Assistance is provided in the basic areas of shelter and utilities to stabilize housing.

Emergency Financial Assistance is generally provided for households with zero income or resources that meet eligibility criteria for the month assistance is requested. Applicant(s) must be a resident of Jefferson County.

Shelter and utility payment assistance is provided to those that meet the eligibility guidelines as determined by an initial screening. Length of financial assistance varies depending upon qualifying eligibility criteria. The following situations are examples of possible eligibility: Loss of employment, Illness/disability pending SSI, Loss of support due separation, desertion, death or domestic violence by wage earner.

APPLICANT INFORMATION

Applications are made in person whenever possible. Temporary Emergency Assistance is provided through the Neighborhood Place. Telephone applications are taken for applicants unable to come to the office and/or other emergency situations.

- **To request services via email please click on the email below and someone will respond with information as to which Neighborhood Place you can contact by email or phone. Charlotte.Heinz-Gerrell@louisvilleky.gov**
- **To request services via telephone, please call 574-6468 to identify the nearest Neighborhood Place site to contact for the above services.**